

April 04, 2022

Dear Customer,

This is to provide you some background information on a recent recall carried out by Estar Technologies. You may have heard that Estar Technologies Ltd. not long ago voluntarily initiated a recall of a limited number of its PRP-Platelet Preparation Tube (PPT-1). This recall was conducted in consultation with the FDA.

The product subject to recall went to only two distributors, who were notified at the time of the recall. They in turn have notified all of their customers who received the affected product to quarantine, and return the identified product. Affected product is in process of return to Estar.

The recall was a result of testing showing endotoxins beyond the product specifications. No adverse reactions have been reported as a result of this out of specification issue.

Estar Technologies employs the highest standards of quality control and good manufacturing practices (cGMPs'), and prides itself on its record of manufacturing and product development which are, and remain, leaders in the industry. Estar looks forward to continuing to serve its customers according to the high standards which they have come to expect.

If there are any questions, please contact Estar Technologies at Aaron@estar-medical.com or Yuval@estar-medical.com

Kind Regards,
Aaron Esteron
Founder & CEO

